



Whether You're Turning On the Heat, or repairing the Air Conditioning, It Has to Be NOW!

Personal Touch Communications can handle the heat when it's air conditioning they need, and give them a warm greeting when winter's chill means furnaces need repair.

We can handle your off-hour calls, separate the emergencies from the 'call tomorrows', and dispatch them accordingly.

Personal Touch Communications can help you help your customers by prioritizing your calls to allow you to give the emergency appointments top priority.

We offer:

- Personalized operator assistance on every call
- Immediate dispatch of service calls based on your protocol
- Screen calls for seriousness of problem
- Message delivery via fax, pager, phone, or voice mail
- Additional services custom-developed for your unique needs

Personal Touch Communications has created solutions for your company. Our services can be integrated with your own in-house voice mail giving you the assurance that those clients needing IMMEDIATE assistance will ALWAYS speak to a LIVE telephone secretary, and won't be left to sit in your voice mailbox. If it is an emergency, it will be dispatched to you in a timely manner.

ADDITIONAL SERVICES

- 24 hr live service
- Internet Order Entry
- Customized Scripting
- Surveys/Polling
- Dealer Locate
- Fax on Demand
- Web Enable
- E-mail messaging
- Text message to most cells
- Alpha paging
- 24 hr back up generator
- Remote receptionist
- Voice mail stand alone
- Voice mail operator revert
- Reservation booking
- Appointment setting
- Appointment verification
- Help Desk
- RSVP line
- Caller id
- Toll free numbers available
- Phone call recording

Call Us Today!

Contact us at:

(843) 449-7928

Fax (843) 449-7951

